

• A human behind every agent

A software agent that pays, reconciles or changes records on someone's behalf needs an authority an auditor can check afterwards. At Hummand, that authority is a mandate: a person with proven presence states what the agent may do, with limits and validity, and every action of the agent is checked against it, on the spot, with a receipt.

A mandate is the authorization a person gives an AI agent, with limits and a term, revocable at any time. A delegated act is each action taken on their behalf, checked against that mandate.

Agent mandate: every step leaves a receipt

1 Grant available

The person proves live presence and consents to the written scope: actions, limits and validity. The mandate does not change afterwards and is revocable by default.

3 Revoke available

Through the API or the dashboard, one mandate or all of an agent's, with one receipt per mandate brought down and a webhook notice.

Step-up: a new presence inside the sensitive action

Operator step-up available

The employee proves presence in the middle of the operation, and the receipt says who it was. In production in Hummand's human review queue since 2026-09-17.

Registration step-up target architecture

Changing e-mail, phone or payment key only with the person present.

2 Act under the mandate available

Every action is a level 0 delegated act, with no new human, checked against scope and limits on the spot. The content of the action never reaches Hummand.

4 The refusal is proof too available

An action outside the scope, above the limit or after revocation is refused and leaves a receipt, and shows in Alerts.

Transaction step-up target architecture

A transfer above a value, a limit change, a new device. Level 1 with a passkey when there is a recent positive act.

Dual operator target architecture

Two distinct people, each with presence, approving the same operation.

```
POST /v1/atos { "tipo": "mandato.agente", "sujeito": { "ref_cliente": "operator-123" },
  "mandatario": { "ref": "reconciliation-agent" },
  "escopo": { "acoes": ["reconciliation"], "limites": { "valor": 5000 },
    "validade_ate": "2026-12-31T23:59:59Z", "revogavel": true } }

POST /v1/atos { "tipo": "ato.delegado", "sujeito": { "ref_cliente": "reconciliation-agent" },
  "delegado": { "mandato_ref": "<mandate id>", "acao": "reconciliation",
    "valores": { "valor": 1200 } } }

POST /v1/mandatos/<mandate id>/revogar
```

By contract, for companies and for government: scope, volume of acts, assurance level and data residency defined in the conversation. In the public sector, through public procurement. We charge per completed act, approved or rejected, with a minimum allowance in the annual contract and a lower price per act as volume grows; the amount is set in the contract.

contato@hummand.com.br

hummand.com.br/en/empresas